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## Media Release

### TRANSCORP REMOVALS & STORAGE WIN CUSTOMER SERVICE AWARD FOR THE FIFTH TIME.

**Transcorp Removals & Storage**, Sunshine West, has won the 2014 Australian Achiever Award for Australia's Transport, Delivery & Freight Services category.

Now in their 16th year, the Australian Achiever Awards are an independent, unbiased award system based on assessment ratings from companies' own clients – and are therefore an indication of a well run, healthy business, worthy of patronage. The award focuses on seven criteria, namely: Time Related Service, Addressing Client Needs, Care and Attention, Value, Attitude, Communication and Overall Perception.

The criteria are rated individually in percentage terms and the final score is an amalgam of these. Anything above 80% overall is regarded as exceptional and reflects outstanding customer service.

Transcorp Removals & Storage achieved a **98.20%** overall score for Customer Service and Relations, topping all other Australia Transport, Delivery & Freight Services businesses. The 2014 Australian Achiever Award proves Transcorp Removals & Storage delivers on the promise of customer satisfaction.

Established by John Christoforidis since 1987, Transcorp Removals & Storage is celebrating 27 years of experience in the industry. The business performs many moves within the Melbourne metropolitan area using their unique Fair Charging System and can also supply a fixed price home, office or interstate move.

Some comments received from Transcorp Removals & Storage customers were:

*I found them extremely professional and very understanding of what I wanted them to do. They took the greatest care of my goods and the guys that were doing the job were very caring and placed the furniture carefully where I asked them. They were very patient with me and demonstrated excellent communication and customer service, so I have recommended them to others.*

*Transcorp Removals & Storage are very professional, prompt and excellent value for money, while at the same time providing an efficient service. Their communication and customer service is excellent and they take special care with my goods. We have used them three times and each time, their staff have been friendly and obliging.*

*I have used Transcorp a few times over the years to move house because they are always extremely professional, prompt and courteous. Their communication is fantastic and they deliver on what they say they will do. They are timely, efficient and they are very careful with my goods.*

ENDS: For more information, go to [www.achiever.com.au](http://www.achiever.com.au)  
or contact John Christoforidis at Transcorp Removals & Storage on 03 9314 1700.