



## Media Release

### TRANSCORP REMOVALS & STORAGE IN SUNSHINE WEST WINS CUSTOMER SERVICE AWARD THREE YEARS RUNNING

**Transcorp Removals & Storage** in Sunshine West has won the 2010 Australian Achiever Award for Victoria's Transport, Delivery & Freight Services category, having previously won this distinction in 2008 and 2009.

Now in their 13th year, the Australian Achiever Awards are an independent, unbiased award system based on assessment ratings from companies' own clients – and are therefore an indication of a well run, healthy business, worthy of patronage.

The award focuses on seven criteria, namely: Time Related Service, Addressing Client Needs, Care and Attention, Value, Attitude, Communication and Overall Perception.

The criteria are rated individually in percentage terms and the final score is an amalgam of these. Anything above 80% overall is regarded as exceptional and reflects outstanding customer service. A list of over 4000 businesses who have achieved this standard can be viewed at [www.achiever.com.au](http://www.achiever.com.au)

Transcorp Removals & Storage achieved a **99.15%** overall score for Customer Service and Relations, topping all other Victoria Transport, Delivery & Freight Services businesses. The 2010 Australian Achiever Award proves Transcorp Removals & Storage continues to deliver on the promise of customer satisfaction.

Established by John Christoforidis since 1987, Transcorp Removals & Storage is celebrating 23 years of experience in the industry. The business performs many moves with-in the Melbourne metropolitan area using their unique Fair Charging System and can also supply a fixed price home, office or interstate move.

Some comments received from Transcorp Removals & Storage customers were:

*They're just fantastic, right from their management through to their truck drivers. All the staff are very professional in their attitude and really take care when they are working for us. I found that their overall efficiency is what they do best, because it is excellent.*

*In my experience, I have found that Transcorp Removals & Storage is absolutely the best. Nothing I have asked them to do for me is considered to be too hard. They always go out of their way to help. They are just great.*

*This company is like nothing I have ever seen before. They were absolutely wonderful. They were always so polite, so helpful and everything was always done with no effort and it was all done on time, which was just amazing.*

ENDS: For more information, go to [www.achiever.com.au](http://www.achiever.com.au) or contact John Christoforidis at Transcorp Removals & Storage on 1300 466 838. or call Geoff Harwood at Australian Achiever on 1800 638 318